

BWC Update

News from the Ohio Bureau of Workers' Compensation

Provider office staff outreach opportunities – Fall Schedule

BWC started provider office staff outreach sessions in June and received an overwhelmingly positive response from attendees wanting to reconnect. Office staff members are sharing their issues and challenges for providing excellent service for Ohio's injured workers.

Session times, highlights

The first session is **11:30 a.m. to 1 p.m.** where we discuss an overview of the injury lifecycle and provider office daily interactions. Then, a **3 to 4:30 p.m.** session features an advanced discussion on topics such as the *Physician's Report of Work Ability* (MEDCO-14) form, additional allowances and billing caveats.

Bring your ideas for future trainings and topics you want to know more about to assist in our future planning. Staff members from MCOs attend and share in the discussions. BWC colleagues share operational efficiencies that help enlighten each attendee.

Upcoming scheduled meetings

Cleveland – Sept. 19

Garfield Heights Claims Office
4800 E. 131st St.
Garfield Heights, OH 44105

Toledo – Sept. 21

Toledo Claims Office
1 Government Center Suite 1136
Toledo, OH 43697

Lima – Oct. 17

Lima Claims Office
2025 E. Fourth St.
Lima, OH 45804

Portsmouth – Oct. 25

Portsmouth Claims Office
1005 Fourth St.
Portsmouth, OH 45662

Cambridge – Nov. 1

Cambridge Claims Office
61501 Southgate Rd.
Cambridge, OH 43725

RSVP

We encourage you to email your RSVP to jill.p.2@bwc.state.oh.us. Please share this opportunity with others. We look forward to seeing you! Call 1-800-644-6292, and select options 0, 3, 0 if you have questions.